



Jean Harrison

IPAF to develop member services

One of the best known benefits of IPAF membership is the advice line. Members can get immediate answers to questions on technical, practical, commercial and legal issues about any aspect of powered access. It provides access to the years of experience and derived collective expertise of members and IPAF staff.

Jean Harrison, who is responsible for fielding between 2,500 and 3,000 queries each year, explains that speed of response is pretty much essential; "The majority of enquiries come in by telephone, often from a site and are invariably urgent. In almost all cases an answer will be given there and then on the telephone but where written confirmation is needed, it is invariably faxed or e-mailed, if not within minutes, almost always within the day."

Apart from answering individual enquiries from

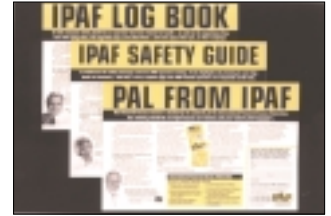
members, IPAF also publishes Health & Safety Updates and offers an Incident Appraisal and Advice service. It intends to develop and expand these services over the coming months.

Membership of IPAF has longer-term advantages too. In addition to access to an unrivalled pool of knowledge and experience, members are also able to add their own weight to others in the industry to inform legislative bodies and even play a part in influencing government policies

The UK campaign for the

reduction of VED (Vehicle Excise Duty) on truck-mounted platforms has benefited from the support of members, which has helped get the message home to the Government. Whilst nothing has been promised, the Transport Minister, Lord MacDonald has accepted that "the current situation appears inconsistent", and that "we agree the current position should be reviewed".

Full details of the benefits of IPAF Membership are available from the Carnforth Office ■



Alongside continued promotion of the PAL card, the IPAF Log Book and the latest edition of the Operators' Safety Guide, already in great demand, IPAF's 2001 advertising campaign underlines the benefits of IPAF membership, which include taking an active role in shaping the industry's development.

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